



National Press Associates

Website:
www.npajournals.org

CERTIFICATE OF PUBLICATION

This is awarded to

Venkatesha Prasanna. P.K

For Publication of Paper Titled

**A STUDY ON FACTORS INFLUENCE ON CUSTOMER
SATISFACTION IN ONLINE SHOPPING**

For National Research Journal Titled

**“National Research Journal of Information Technology
and Information science”**

Volume-II, Issue No: I, Year: 2024 (January-June)

ISSN: 2350-1278 Impact Factor: 6.8



Book Publisher

